

Welcome to Your New Home

Get online in no time.

We're thrilled to have you on board and excited to provide you with a blazing-fast internet experience. Your Fision Fiber-Optic Internet* is connected and ready.

To get started, follow these simple steps:



Connect to Your Included WiFi

Give us a call at **833-354-2289** upon closing of your new home to connect to your included WiFi sevice. Our dedicated team is here to assist you every step of the way.

(2)

Get Your WiFi Access

Our customer service representative will guide you through accessing your personal WiFi network name and password.

3

Meet Your dedicated Fision^x Team

We want to ensure you make the most of your Fision services. Schedule a consultation with your technician to assess your wall-to-wall WiFi coverage needs, assist you with any additional product and service needs, and answer any questions that you may have.

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Maximize Your Fision Experience with MaxFi

Experience the full potential of your Fision Fiber-Optic Internet with MaxFi. We're offering a

*FREE WiFi Coverage Assessment

to our valued customers by our experienced technicians. MaxFi assesses the coverage of your network and creates a custom solution tailored to your needs.

Fision MaxFi Benefits:

- **Support for additional Smart Home devices:** provides the coverage and performance needed to support a growing ecosystem of connected devices.
- **Optimized Coverage:** Seamless internet experience throughout your entire home with no dead spots.
- Enhanced Performance: Ability to roam, seamlessly, throughout the home without interruption and designed to handle a high number of devices, simultaneously.







ONLINE SUPPORT gethotwired.com/contact



*Internet service available for residential use only. Actual speeds and performance of Internet and WiFi speed will vary due to a variety of factors. Internet speed upgrades available upon request. Internet speed upgrades may require additional equipment and are subject to additional service, equipment, and installation fees. MaxFi is designed to provide coverage in the weatherproof and habitable portions of the home. MaxFi free WiFi coverage assessment is separate from promotional offer (free 6 mos., then \$9.99/ mo. for 6 months, \$14.99/ mo. for 12 months, and \$19.99/ mo. thereafter.) MaxFi is a service mark of Hotwire Communications, Ltd. Hotwire Communications and Fision are registered trademarks of Hotwire Communications, Ltd. © 2023 Hotwire Communications, Ltd. All rights reserved.